

## **Repeat Prescriptions**

For patients needing regular long-term medication we have a computerised system of repeat prescriptions. Please leave the computer list, marking clearly all the items you need, in the box on the reception desk before 1.00 pm, or post it to us enclosing a stamped self-addressed envelope, or preferably by requesting on-line using My Health Online (MHOL) here:

<https://www.myhealthonline-emisweb.wales.nhs.uk/languages?returnurl=/Account/Login?ReturnUrl=%2f>

In order to register for MHOL, you will need a one-off token code. This can be obtained from our reception team.

Please allow at least 48 hours for processing, except on a Friday when prescriptions will be ready for collection from the surgery reception desk the following Tuesday after 2.00 pm. PLEASE NOTE THAT IF YOU CHOOSE A PHARMACY AS A COLLECTION POINT, THE TURNAROUND IS 72 HOURS RATHER THAN 48 HOURS (APART FROM FRIDAYS WHEN THE PRESCRIPTION WILL BE READY TO COLLECT FROM THE PHARMACY THE FOLLOWING WEDNESDAY). Please note that items marked 1/1 or past the expiry date on your prescription tear-off slip, or no longer show up on your online MHOL account, are not/no longer repeat items and may be declined.

It is important that your treatment is monitored regularly, therefore, every 6-12 months you will find a message on the computer slip asking you to make an appointment with the doctor. A Practice Prescribing Technician (Amanda J Hughes), employed by BCUHB, works from the Practice, assisting it in the provision of high-quality prescribing.

## **Ordering Prescriptions**

PLEASE DO NOT USE THE TELEPHONE TO REQUEST PRESCRIPTION: THIS CAN LEAD TO SERIOUS ERRORS AND BLOCKS THE TELEPHONE LINES.

## **Home Oxygen Therapy**

This is supplied by a company called Air Products, who has a 24 hour emergency line that you can contact on 0800373580